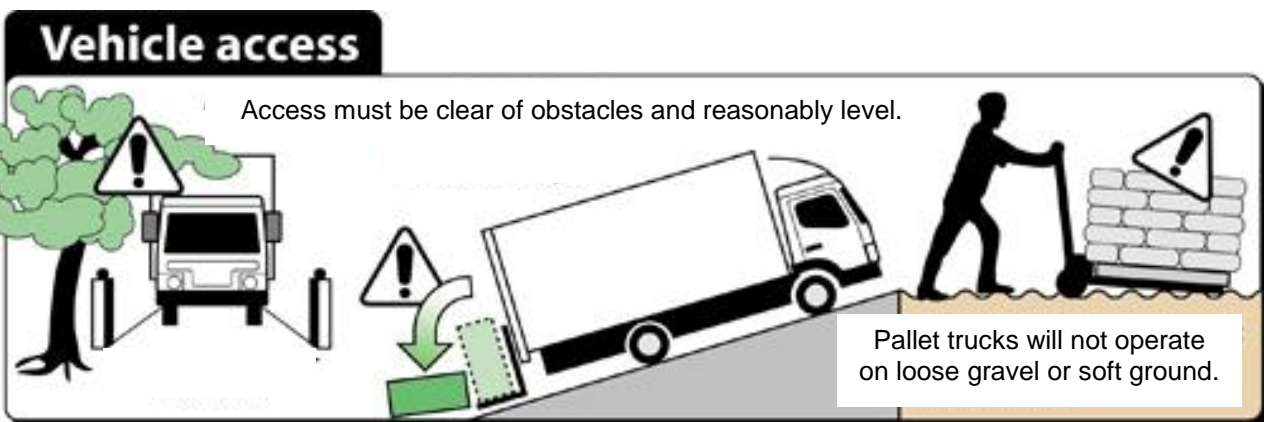




CelticLogs.ie

Delivery is by tail lift truck. Your firewood will be off-loaded using a manually operated pallet truck which will only operate on a level hard surface such as concrete or tarmac. Pallet trucks will not operate on gravel or against a gradient. Adequate access for a 7.5 ton truck is required, otherwise kerbside delivery only. Call us on 090-9679408 if you are unsure of access.



Firewood Deliveries – Terms & Conditions

1. Delivery is normally within 2 working days for orders placed before 12 noon.
2. Driver will ring customer 1 hour prior to delivery. It is the customer's responsibility to make themselves available to accept phone call. If the customer cannot be contacted a re-delivery charge may apply.
3. Delivery drivers will try to manoeuvre pallet with a hand operated pallet truck as close as possible where conditions allow.
4. If delivery is not possible because of poor access or gravel driveway, delivery will be as near to property as access allows.
5. All goods must be checked on arrival and any issues reported immediately.
6. In the event of goods being returned to Celtic Logs/O'Brien Timber Products arising from a dispute, payment will be refunded to customer less all charges incurred.